

Frequently Asked Questions about CCDF Reimbursement

Q1- How are the reimbursement rates set?

A1- Every two years, the Bureau of Child Care surveys child care and early education programs to determine Indiana's child care market rates by county, program type, and child age group. The market rate survey data is used to calculate new reimbursement rates. During the last survey, BCC obtained a 98% return rate on responses.

Q2- Will I automatically see a change in my CCDF payment when the new rates take effect?

A2- Not necessarily. It depends on the fees that you have agreed to charge families, as documented on the Provider Information Page (page 3) of the CCDF application. If you do not charge more than the State reimburses, you will not see a change in payment.

Q3- Now that the CCDF reimbursement rates have changed, I want to increase my program's fees. Can I do this?

A3- You may set your rates as you see fit, on a schedule that works for your program. There are several things to keep in mind related to the CCDF reimbursement rates.

- Federal regulations state that you may not charge CCDF clients more than you charge private pay families
- You may offer scholarships and/or sliding fees scales to support low income private pay families. These must be clearly documented and should be consistently applied
- The CCDF program will not reimburse more than you charge
- Charges may be changed during family enrollment or recertification by documenting new rates on the Provider Information Page.

Q5- Is there any way to adjust our rates without waiting for families to recertify?

A5- We recognize that increasing your rated quality level on Paths to QUALITY™ includes changes that increase your operating costs. As a benefit of quality level advancement, Paths to QUALITY centers and homes rated levels 2-4 and Registered Ministries rated levels 1-4 will be given 30 days to update their charges.

To update your charges, submit new CCDF Provider Information page for each of your families to your local Intake Agent between April 14, 2014 and June 9, 2014. Further directions for doing this can be found at <http://www.in.gov/fssa/carefinder/4879.htm>.

Going forward, Paths to QUALITY centers and homes rated levels 2-4 and Registered Ministries rated levels 1-4 will also be given 30 days to change their rates upon achieving a successful level advancement rating. Directions for doing this will be on your level advancement Congratulations letter on Paths to QUALITY letterhead.

For more information please plan on attending an informative webinar or teleconference. Visit <http://www.in.gov/fssa/carefinder/4879.htm> to see the schedule.